

The Wilson's

To Whom It May Concern:

We first heard about Hague Water from a trade show in Santa Maria. They offered a free water test. We had just moved into a new house and figured "why not".

When we sat down and started doing the test it became clear that we did not want to drink or shower in the water we were using any more. Maybe sometimes ignorance is bliss? In any case the next concern was the cost. Since we had just purchased a home we were house rich and cash poor. Initially the total rates offered were way out of our budget. However with a little patience the Hague water rep was able to come up with a plan financially where we could have the water we realized we now really wanted.

The sales process was not a negative experience. We never felt pushed into buying the system and we are very glad to have made this purchase.

Installation we thought was going to be a breeze. However when the installer came out it became apparent that this was going to be a difficult installation. Holes had to be drilled in the house, new pipes had to be run and the attic had to be accessed. Through all this our daily life ^{wasn't} ~~was~~ impacted by the installation. In fact the only thing the installer asked for was a glass of water after a very difficult 6 hour installation. (we offered to buy him lunch)

The water quality has been excellent. We love the clean feeling after showers and when washing our hands. We have a tropical fish tank and the RO water has helped us save both trips to the fish store and money to purchase the water. The soap will go a long way and has led to us not having to purchase soap products at the store.

I don't think anyone should have to live with the bad quality water that comes out of the tap. Let alone drink it. Thank you for everything.

Marcus Wilson
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